## General Index

ACTA (Alameda Corridor Transport Authority, CA) 161, 162, 164, 166-77 ACTF (Alameda Corridor Task Force, CA) 165 Action on Smoking and Health (ASH) 93, 96, 97, 100 Agrarian Union (Finland) 127, 128, 129, 130 Alameda Corridor project see under USA Alhambra, CA 170 Amager (Denmark) 231, 232 American Civil War 104, 106-7 American Legion 109-10, 111 American Revolutionary War 105-6 Antwerp 222 Australia ozone layer protection 312 see also Melbourne; Sydney Bangladesh delta management 204 Barcelona 222 Bolsa Família programme see under Brazil Brazil Auxílio Gás 22, 26 Benefit for Overcoming Extreme Poverty (Benefício para Superação da Extrema Pobreza; BSP) 32 Bolsa Alimentação 22, 26 Bolsa Escola Federal 22, 26 Bolsa Família programme 12, 15, 16, 21-37 Brazil Without Extreme Poverty Plan (Brasil sem Miséria; BSM) 31 Cartão Alimentação 27 CCT programmes 21-2, 24, 25-7, 33, 35, 37 Communidade Solidária 25 Council Office for Social Policy 27 Index of Decentralized Management (Índice de Gestão Descentralizada—IGD) 30 Network of Social Protection (Rede de Proteção Social) 26 Projeto Alvorada 26 Single Registry for Social Programs (Cadastro Único) 26, 29, 30, 31, 33 welfare system 24-5, 35 Zero Hunger Strategy (Estratégia Fome Zero) 16, 26-7 British Beer and Pub Association 96

British Medical Association (BMA) and NHS waiting times 68, 69, 70, 71, 75 and tobacco control 93, 96, 97, 100 Caixa Econômica Federal 29, 30 CALTrans 165, 166 Canada ozone layer protection 310, 312, 313, 316 Cancer Research UK 93, 96 Carson, CA 165 CCT programmes 21-2, 24, 33, 34, 35, 37 Centre Party (Finland) 127, 129, 130 Chartered Institute of Environmental Health 96 Chile copper fund 260 China tobacco control 93 climate change 317-18 collaboration 16 Dutch delta approach 211, 213, 223, 240 Communist Party (Denmark) 229 Compton, CA 165, 170 Confederation of Finnish Industries 133, 134 consensual democracy 17 Conservative Party (Norway) 250, 251, 252, 253, 258 Conservative Party (UK) and NHS 66, 67, 69, 70, 71, 79 and privatization 274 and tobacco controls 86, 95, 98 Copenhagen 'Finger Plan' 12, 16, 218-40 'Principle Plan' 231 S-train system 222, 226, 228, 230-1, 232, 233, 234, 237 corporatism Denmark 223-4 Germany 290, 294, 298 Norway 249, 258 craft work 2, 196, 238, 240 Cybernetica AS 149, 153 decentralization Brazil 22, 23, 24, 26 Denmark 224 Estonia 156

decentralization (cont.) Finland 122, 133, 136 UK 74 USA 105 Democratic Party (USA) 105, 107 Denmark consensual democracy 17 corporatism 223-4 ozone layer protection 312, 313, 316 urban planning 225 welfare system 224 see also Copenhagen DSB (railway company) 231 DuPont 311 Dutch delta approach see under Netherlands, the EEC (European Economic Community) 309, 312, 313; see also European Union Eesti Mobiiltelefon 149 Eesti Post 149 Eesti Telekom 149 Estonia Citizen Assembly 156 cyber-attack (2007) 151 digital ID 143, 144, 150, 151, 156 digital transformation 12, 15, 16, 143-57 electronic banking 151-2 Informatics Council 149 Look@World programme 151, 152 Tiger Leap programme 151, 152-3 X-Road 143, 144, 150, 156, 158 n. 5 ethical investment 256-7 European Union DESI (Digital Economy and Society Index) 144 funding 145 and tobacco control 93 see also EEC Finland education system 12, 15, 16, 122-36 ozone layer protection 310, 312, 313, 316 political parties and coalitions 127-8 technological development 146 welfare system 249 Finnish People's Democratic League 127, 128, 129, 130 Finnish Trade Union of Education 135 First World War and returning American soldiers 104, 107 Free Education Support Foundation (Finland) 132 Germany corporatism 290, 294, 298

FLO (Federal Labour Office) 291 Hartz reforms 283, 284, 286, 287, 290-4, 296-7, 298 labour market policies 12, 15, 16, 283-99 reunification 288 welfare system 287-8 GI Bill see under USA Great Depression 107, 267, 268, 294 Great Rececession see Recession (2008-9) Green Climate Fund 318 Hansapank (Estonia) 152 Helsinki 222 Høje Tåstrup (Copenhagen) 232 Huntington Park, CA 165, 170 Hurricane Katrina 210 ICTF (Intermodal Containerized Task Force, CA) 169 IEA (International Association for the Evaluation of Educational Achievement) 125 incremental adjustment 202, 214 Indonesia delta management 204 Ireland tobacco control 90, 95, 96, 97 Japan healthcare expenditure 44 ozone layer protection 311, 312, 313 tobacco control 87, 93, 98 Kazaa 152 Kemi (Finland) 132 Kyoto Protocol 307-8 Labor Party (Australia) 182, 183, 185, 187, 193 Labour Party (New Zealand) and cabinet acrimony 278, 279 and economic policy 269-70 and economic summit (1984) 271 and electoral win (1984) 264 and electoral win (1987) 276 and electoral loss (1990) 264, 278 and nuclear free policy 269 and privatization 276-7 and SOEs 273 and taxation 273, 276 Labour Party (Norway) 250, 251, 252, 254, 258 Labour Party (New Labour; UK) and NHS 63, 64, 65, 69, 70, 72 and tobacco controls 89, 93, 95 LACTC (Los Angeles County Transportation Commission) 165, 166, 169

Liberal Party (Australia) 183, 185 LO (Norwegian Confederation of Trade Unions) 255 London 222, 235 Long Beach, CA Alameda Corridor project 17, 161-3, 166, 167, 169-71 Los Angeles, CA Alameda Corridor project 17, 161-3, 166, 167, 169-71 rail transit subway and rail lines 167 urban development 222 Luxembourg ozone layer protection 313 Lynwood, CA 165, 170 MCC (Melbourne City Council) 186 Melbourne 12, 15, 16, 17, 180-98 1985 Strategy Plan 183, 186, 187, 188, 190-1, 193, 196 'creative city' concept 188-9 pedestrianization 188, 189, 191-2, 195 'Places for People' 182, 185, 188, 191 'Postcode 3000' 182, 186, 194-5 'Shaping Melbourne's Future' 192 Mexico Progresa 26, 35 Prospera 33 Milan 222 Montreal 181 Montreal Protocol 13, 15, 304-19 Multilateral Ozone Fund 314, 316, 318 MVA (Melbourne Voters' Action) 187 National Guard (USA) 117 National Party (New Zealand) 264, 269, 278, 279 NATO 151 NBIM (Norges Bank Investment Management) 253, 260 negative dependence 27 Netherlands, the consensual democracy 17 Delta Commissioner 201, 204, 206-9, 210, 211-12, 213-14 Delta Plan 202 Dutch delta approach 12, 15, 16, 201-14 'resource curse' 247 'Room for the River' programme 203 tobacco control 87, 90, 98 urban planning 222 Veerman Committee 212 New Orleans 210 New Zealand economic turnaround 13, 15, 16, 17, 264-80

Guaranteed Minimum Family Income (GMFI) 278 NZ dollar 270-1, 275 ozone layer protection 316 privatization 274, 276-7 Reserve Bank 275 state-owned enterprises (SOEs) 273-4, 276 taxation 273, 276 'Think Big' programme 268 welfare system 267 NHS (National Health Service) see under UK NOAA (National Oceanic Atmosphere Administration) 305 Nokia 146 Norges Bank 247, 252, 253, 255, 260 Nortal 153 Norway corporatism 249, 258 ethical investment 256-7 ozone layer protection 310, 312, 313, 316 Petroleum Fund 12, 15, 244-61 welfare system 244 NPM (New Public Management) 188, 191, 197, 272, 278, 292 Oakland, CA 1 OECD (Organisation for Economic Co-operation and Development) 7 and Bolsa Família 36 and CCTs 34 and Dutch delta approach 204 economic survey of Norway 244 job strategy 296 and PISA 125 ozone layer damage 13, 15, 304-19; see also Montreal Protocol Ozone Secretariat 305, 316-17 PAP (People's Action Party) 44, 48, 55-6 Paris Agreement 318 Phillips Petroleum 248 Pirkkala (Finland) 132 PIRLS (Progress in International Reading Literacy Study) 125 PISA (Programme for International Student Achievement) 125, 134, 136 policy adaptability 236, 237-8, 239 policy analysis Alameda Corridor project 163 Bolsa Família programme 27-8 Copenhagen 'Finger Plan' 226 Dutch delta approach 203-4 Estonia's digital strategy 148-9, 155-7 Finnish education 129

policy analysis (cont.) Germany's labour market policies 291 GI Bill 105, 109 Marvellous Melbourne 187-8, 196-8 Montreal Protocol 310-12 New Zealand's economic turnaround 270, 278 - 80NHS waiting times 63, 67-8, 69, 71, 78-80 Petroleum Fund 250 Singapore' healthcare 45, 46 UK tobacco control 92-3, 99-100 policy assessment/evaluation 4-7, 10-11 endurance assessment 4, 5, 6, 9, 11 Alameda Corridor project 174, 176-7 Bolsa Família 23, 32-5, 36 Copenhagen 'Finger Plan' 221, 236 Dutch Delta approach 205 Finland's education system 134-5 Germany's labour market policies 287 GI Bill 115-16 Marvellous Melbourne 195-6 Montreal Protocol 307 New Zealand's economic turnaround 275-6 NHS waiting times reduction 79 Singapore's healthcare 59 UK's tobacco controls 85, 90, 98 macro-level studies 6-7 meso-level studies 7 micro-level studies 7 political assessment 4, 5, 6 Alameda Corridor project 173-4, 175 Bolsa Família 23, 28, 35, 36 Copenhagen 'Finger Plan' 219, 221, 238 Dutch Delta approach 205, 211 Estonia's digital transformation 145 Finland's education system 124, 135 Germany's labour market policies 286-7 GI Bill 105, 116-17, 118 Marvellous Melbourne 183 Montreal Protocol 306 New Zealand's economic turnaround 265 NHS waiting times reduction 64, 71, 80 Petroleum Fund 246, 247, 258 Singapore's healthcare 54-7, 59 UK's tobacco controls 85, 86, 89-90, 100 process assessment 5, 6 Alameda Corridor project 173, 175 Bolsa Família 23 Copenhagen 'Finger Plan' 221, 237 Dutch Delta approach 205, 211 Finland's education system 123-4, 135 Germany's labour market policies 286 GI Bill 105, 114-15, 118

Marvellous Melbourne 182-3 Montreal Protocol 306-7 New Zealand's economic turnaround 265 NHS waiting times reduction 65, 67, 79 Petroleum Fund 258 Singapore's healthcare 58 UK's tobacco controls 85, 86, 88-9 programmatic assessment 4, 5, 6 Alameda Corridor project 172, 175 Bolsa Família 22-3, 35-6 Copenhagen 'Finger Plan' 220-1, 235-6 Dutch Delta approach 205 Finland's education system 123 Germany's labour market policies 284-5 GI Bill 105, 112-13, 117-18 Marvellous Melbourne 181-2, 184 Montreal Protocol 305-6 New Zealand's economic turnaround 265 NHS waiting times reduction 65, 67, 76, 77, 79 Petroleum Fund 246-7, 258 Singapore's healthcare 58 UK's tobacco controls 84, 86-8 temporal factors 10-11 policy design/formulation 5, 13 Alameda Corridor project 164-8, 169-71 Bolsa Família 21, 27-8, 29, 30, 33 Copenhagen 'Finger Plan' 226-9 Dutch Delta approach 206-8, 211 Estonia's digital transformation 145, 148-9, 150-2, 154, 156 evidence-based 17, 70-1, 84, 85, 88, 99, 100 Finland's education system 128-31 Germany's labour market policies 291-4 GI Bill 108-11 Marvellous Melbourne 181-4, 190-2, 193-4 Montreal Protocol 312-14 New Zealand's economic turnaround 271-2 NHS waiting times reduction 67, 68, 72-4, 75-6 Petroleum Fund 244, 246, 250-3 Singapore's healthcare 46, 51 UK's tobacco controls 85, 91, 94-7, 100 policy implementation/delivery 5, 13 Alameda Corridor rail project 168-71 Bolsa Família 21, 27, 28-32, 33 Copenhagen 'Finger Plan' 229-33 Dutch Delta approach 208-9 Estonia's digital transformation 152-4 Finland's education system 131-4 Germany's labour market policies 292-3 GI Bill 105, 112 Marvellous Melbourne 185-8, 192-3, 194, 195, 196

Montreal Protocol 314-17 New Zealand's economic turnaround 272-5 NHS waiting times reduction 67, 73, 74-5, 76-8,79 Petroleum Fund 245, 249, 253-5 Singapore's healthcare 46, 49-54 UK's tobacco controls 85, 91, 98 policy legitimacy 6, 13 Bolsa Família programme 29, 32-3 New Zealand's economic turnaround 275-6 NHS waiting times 63, 64 UK tobacco control 85 policy maintenance/revision 201, 203, 209-10, 213 policy process 5, 6; see also political decisionmaking; policy design/formulation; policy implementation/delivery policy robustness 219, 236-8, 239-40 policy success 3-6; see also policy assessment/ evaluation policy succession 209 policy termination 209 policy transferability/replication 7, 11 Alameda Corridor project 177 Bolsa Família 37 Dutch delta approach 204 Finland's education system 136 GI Bill 118 Montreal Protocol 317-18 New Zealand's economic turnaround 278-80 Petroleum Fund 260 UK tobacco control 99 political decision-making 5, 13 Alameda Corridor project 170-1 Bolsa Família programme 28 Copenhagen 'Finger Plan' 227, 229-30 Dutch delta approach 203-4 Estonia's digital transformation 149 Finland's education system 124, 126, 128-31 German labour market policies 289-92, 295 GI Bill 105, 109-11 Marvellous Melbourne 181-3, 185-8, 191, 192 - 3Montreal Protocol 309-10, 312-13 New Zealand economic turnaround 271-2 NHS waiting times 73-5 Petroleum Fund 245, 250 Singapore's healthcare 42, 45, 59 UK tobacco control 88, 89, 93 political work 2-3, 196, 238, 240 Progressive Party (Norway) 246, 252, 254, 256 Recession (2008-9) 34, 162, 171, 172, 174, 283, 294

Republican Party (USA) 105, 110

resource curse 244, 247, 251, 260 Rijkswaterstaat 201 Santa Fe railroad 163, 168 SCAG (Southern California Association of Governments) 164, 167, 169, 173, 177 Seattle 181 Second World War and returning soldiers 104 and support from tobacco companies 89, 91 Singapore Agency for Care Effectiveness 50 Community Health Assistant Scheme 51-2 Group Purchasing Office 50 healthcare system 12, 15, 16, 17, 42-59 Health Promotion Board 50 Health Sciences Authority 52 hospital efficiency 45 hospital ownership 45, 50 Medifund 46, 47, 49 Medisave 45, 49, 53, 54, 56, 57, 59 MediShield 45-6, 49, 53, 57, 59 MediShield Life (ML) 47, 53, 54, 58 Merdeka subsidies 52 Ministry of Health (MOH) 50, 51, 52, 53, 56 Monetary Authority of Singapore 52 National Electronic Health Records (NEHR) 54 Pioneer Generation subsidies 52 public health measures 45, 48 public housing 48 Singapore medical councils 52 welfare system 47, 56 Skype 143, 152, 153, 154 social security see welfare system Social Democratic Party (Finland) 127, 128, 130, 132, 133 Social Democratic Party (Germany) 289, 293 Socialist Left Party (Norway) 246, 252, 256 socially responsible investment (SRI) 257 Southern Pacific railroad 163, 168, 169 South Gate, CA 165, 170 Soviet Union 313 Stockholm 222 Sweden education system 134, 135 ozone layer protection 310, 312, 313, 316 Swedish People's Party of Finland 127, 128 Switzerland ozone layer protection 313, 316 Sydney 191 Opera House 9 Tallinn

NATO cyber security centre 151

TIMSS (Trends in International Mathematics and Science Study) 125 top-down management 15–16 Australia 183 UK 12, 77, 79 Toronto Group 312

## UK

devolution 77, 94-5, 96 economic market for New Zealand 267 GDS (Government Digital Service) 145 NHS expenditure 66 Foundation Trusts 74, 75, 76 GP fundholding 69-70, 72, 74 internal market 69-70 PCGs (Primary Care Groups) 70, 72 PCTs (Primary Care Trusts) 73 waiting times reduction 12, 15, 16, 63-80; in Scotland 77-8; in Wales 77, 78, 311, 312 as model for Singapore 44 privatization 274 tobacco control 12, 84-100 in Scotland 89, 96-7 urban planning 225, 235 Union Pacific railroad 168, 169 Urban Planning Lab 218, 219, 227, 229, 238 urban sprawl 182, 193, 220 USA Alameda rail corridor project 12, 17, 161-78 delta management 204 energy policy 10-11

GI Bill (New Deal for Veterans) 12, 15, 17, 104 - 18'New Deal' plan 107-8 ozone layer protection 310, 312, 313, 316 resettlement of black agricultural workers 10 Sheppard Towner program 106 Social Security Act (SSA) 108, 111 urban sprawl 220 welfare system 108, 109 Vernon, CA 170 Veterans Administration (VA) 112, 115 Veterans of Foreign Wars (VFW) 107, 109, 110, 117 Vienna Convention 304, 312 Vietnam delta management 204 welfare system Brazil 24-5, 35 Denmark 224 Finland 249 Germany 287-8 New Zealand 267 Norway 244 Singapore 47, 56 USA 108, 109 Worker's Party (Brazil) 16, 26, 29, 33, 36 World Bank 7, 34, 36 World Health Organization (WHO) 44, 57 Framework Convention for Tobacco Control (FCTC) 86-7, 88, 89, 100

Ylitornio (Finland) 132